

Alert Ref: 002-AS-22/23

## Issued to:

- CCG CFO'S/DOF
- Counter Fraud Champion
- CCG Primary Care Teams for onward distribution to GP Practice Managers

## Action Required:

- Circulate the contents of this alert to all staff.
- Confirm by email return to your Counter Fraud Specialist that this alert has been actioned.

If you wish to report any concerns regarding fraud, bribery or corruption, please contact a member of our team, contact your nominated Counter Fraud Specialist, email [counterfraud.360@nhs.net](mailto:counterfraud.360@nhs.net), or contact the NHS Counter Fraud Authority Reporting Line on 0800 028 4060.

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## ACTION REQUIRED

### **Subject: False Covid text asking patient to order test kits.**

360 Assurance have been notified of a text scam that has been sent to patients purporting to be from their GP practice. The text could easily be mistaken as a legitimate notification as the recipient's mobile will show the text grouped with legitimate texts from their own GP practice.

The message advises them that they have been in close contact with someone who has tested positive for Omicron and that they must order a test kit using a link within the text. The link then asks for a payment of £0.99 for postage.

Please could this information be shared with GP Practice Managers so that efforts can be made locally to make patients aware of this scam and confirm that GP Practices would not text them in this way seeking payment for text kits.

Patients should be vigilant to avoid providing personal information such as bank details to fraudsters.